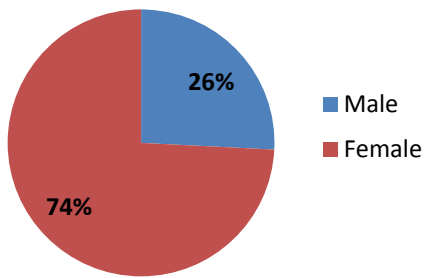


“To volunteer was a change from the daytime job. The feeling was even better if you were able to think that you had made a difference. Interacting with members of the public gave me that feeling and the look of thanks on their faces said it all”.

Olympic and Jubilee Staff Volunteering Evaluation

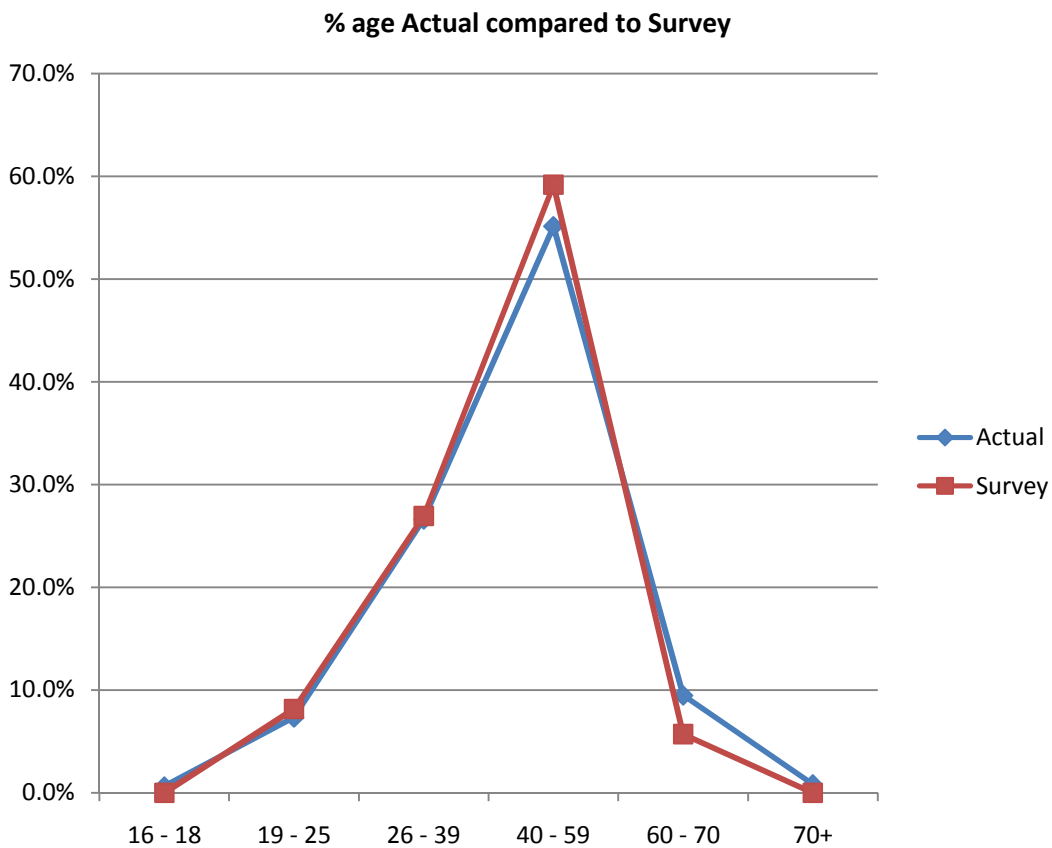
There were 493 Wiltshire Council staff volunteers working at the 2012 Olympic and Jubilee events. Of these, 246 volunteers (49.9%) completed a volunteering staff survey evaluating their experience.

Of these volunteers; 181 were female and 63 were male; see below.

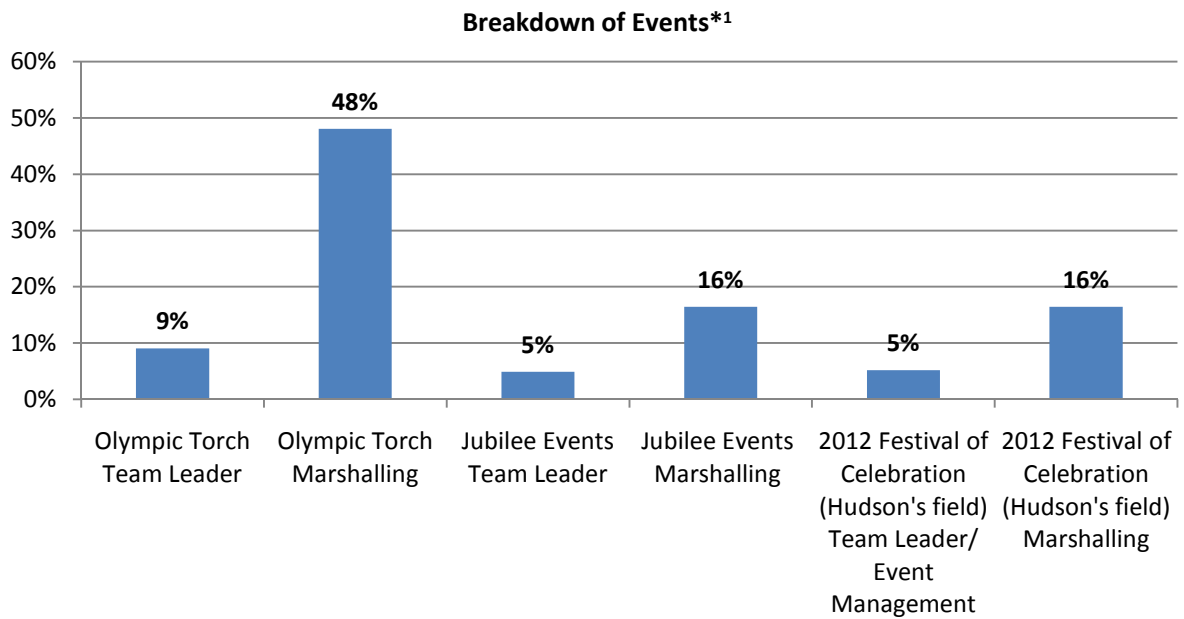


In comparison with the wider council workforce...

Strong correlation in age of volunteers in comparison to age of the wider council staffing profile.



A breakdown of events in which respondents helped out is illustrated below.

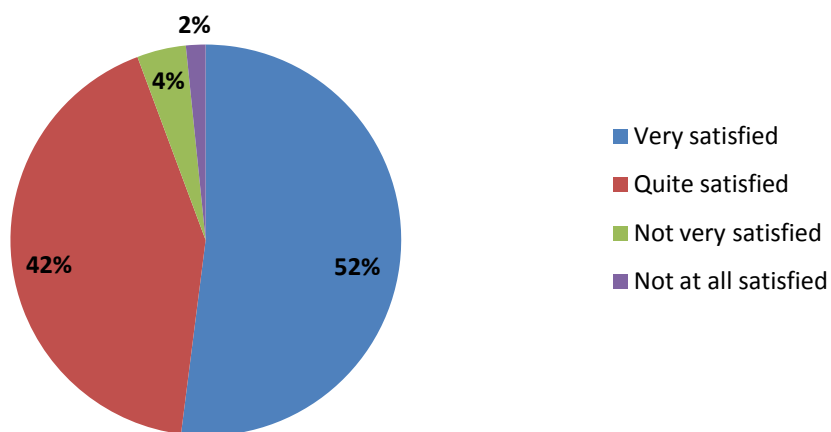


*¹NB. Volunteers were asked to tick each event which they volunteered in and some participated in more than one.

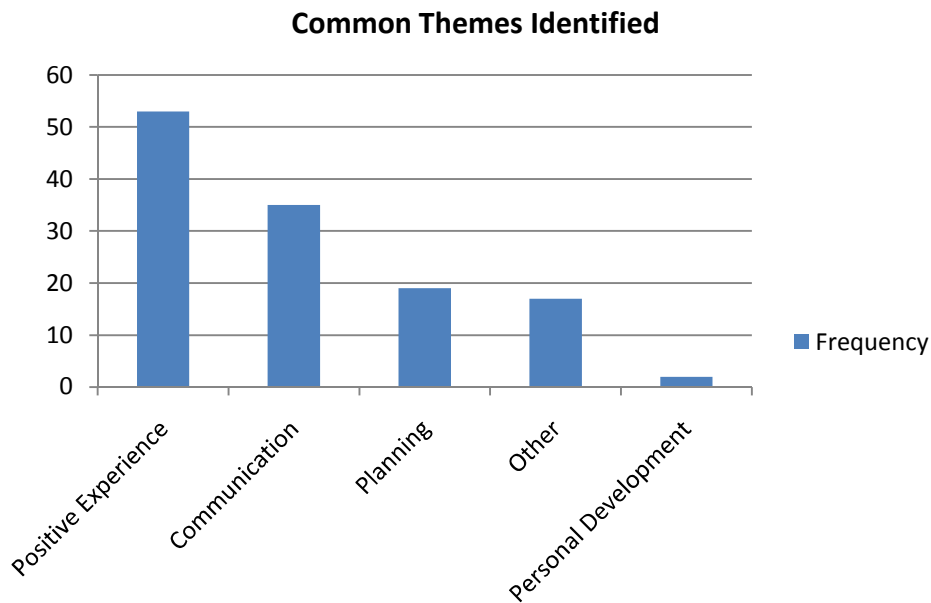
How satisfied staff were with their volunteering

When asked how satisfied overall they were with their volunteering experiences, 98% were quite or very satisfied, with more than half of respondents saying that they were very satisfied with their experience.

Satisfaction Rating with the Recent Volunteering Experiences



The qualitative answers supplied by respondents supported the positive satisfaction ratings of their volunteering at events. Below are the key themes that emerged from their responses, which shows clearly that most volunteers commented that it had been a positive experience.



Examples of responses received include:

“My experience of the event was great. I was happy with my roles and was even happier to muck in.”

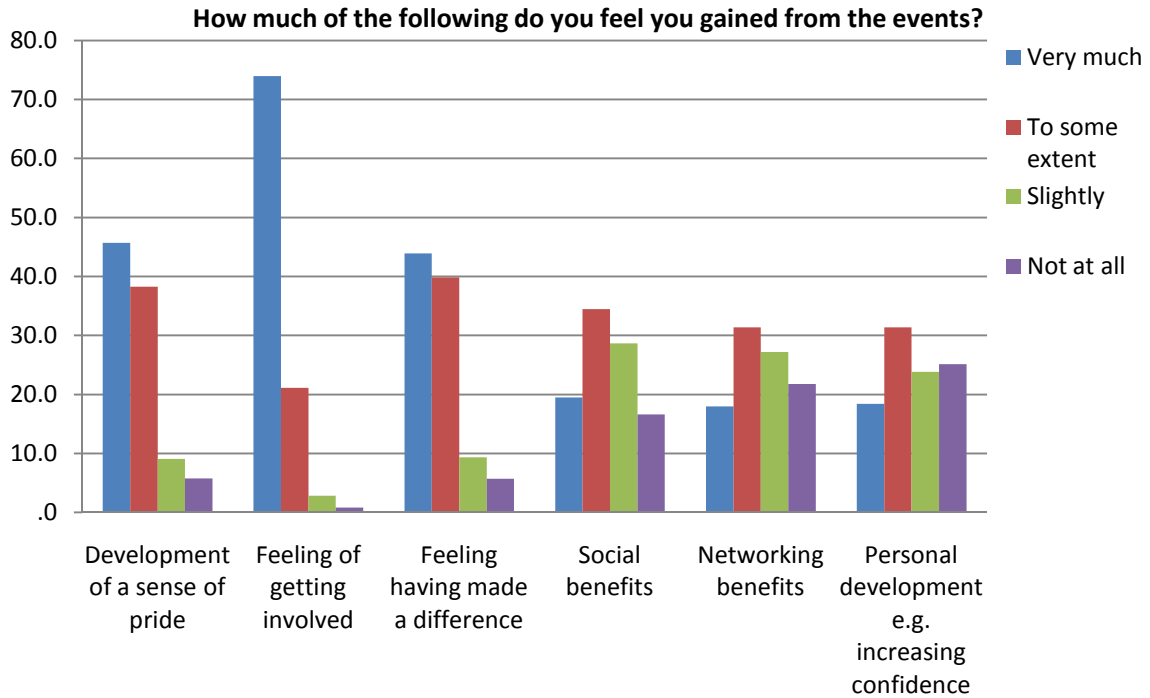
“Everyone pulled together to ensure that the events went off successfully - even though they were outside of most people's experience. There was a good team spirit.”

“It was a very enjoyable event where I never once thought I was working.”

“Some of the most satisfying days I have spent in recent years. Thoroughly enjoyed the experience.”

What volunteers gained from their experience/s

It is clear to see from the graph below that the main benefit gained by volunteers was a ‘Feeling of getting involved’ followed by ‘Developing a sense of pride’ and ‘Feeling having made a difference’.



An overwhelming 95.1% of volunteers felt they had gained from feeling that they were getting involved, with 74% of these volunteers specifying that they ‘very much’ felt this.

In total, 84% of volunteers indicated that they had ‘developed a sense of pride’ and 83.7% of volunteers felt that they had ‘made a difference’.

An important additional benefit was that 49.8% of volunteers also felt they **increased their personal development** through taking part. .

“I enjoyed both events massively. I have gained so much from this, I feel I can take these achievements and use them to help expand my field of knowledge and confidence. Working as a Team Leader, I have managed to gain some expert tips in Leadership Skills and delegation and I will be looking to expand this also.” – Volunteer in team leader role

“I am happy to help as it not only helps the council but also my development”

“I enjoyed both events massively and I was involved with helping out where I could. I have gained so much from this I feel I can take these achievements and use them to help expand my field of knowledge and confidence. I really hope I can be involved again in whatever event comes up or maybe work within the section on a full time basis.”

“Good to have the opportunity. Also active volunteering in the community would be nice to learn new skills through volunteering-especially while in admin posts”

Looking to the future

90% of volunteers said they would be likely to get involved with employee volunteering in the future. This reflects the overall positive satisfaction rating of peoples’ volunteering experience with the Council.

How likely are you to take part in internal volunteering at Wiltshire Council in the future?

